

## To: All Provider Associations and Software Vendors

## **EDS Systems Maintenance**

EDS has scheduled system maintenance beginning at 11:30 p.m. on February 17, 2007 until noon on February 18, 2007. All processing, batch and interactive, will be affected. Providers will still be able to send batches of claims in via the web server, but they will not be processed during the outage window. No interactive, voice response, or web transactions will be functional during the outage.

It is possible that the maintenance may be completed earlier than noon on February 18th. All systems will be available as soon as the maintenance is complete.